

Pin Code Change

Primary actor:

ATM card holder

Goal: Change the pin code

Preconditions:

Validation of ATM card

Trigger:

Insertion of ATM card

Scenarios:

1. Language selection
2. Pin code verification
3. Pass code verification
4. Display all the options { **CASH WITHDRAWAL, CASH TRANSFER, BALANCE ENQUIRY, HISTORY, PIN CODE CHANGE, PHONE NUMBER CHANGE, FAST CASH** }
5. If actor selects "**PIN CODE CHANGE**"
 - The system will ask for the previous pin code
 - Then it will ask for new pin code, confirmation pin code and ask for to proceed or not.
 - Acknowledgement will be displayed.

Exceptions:

- Invalid pin code.
- Invalid pass code.
- While changing pin, previous pin code is not valid.
- While changing pin, new pin code specified and confirm pin doesn't match.

Frequency of use:

- High frequency

Priority:

- High

Channel to actor:

- Via ATM

